

No. T. 019608



इन्दिरा गाँधी राष्ट्रीय मुक्त विश्वविद्यालय
INDIRA GANDHI NATIONAL OPEN UNIVERSITY

STUDENT EVALUATION DIVISION
Maidan Garhi, New Delhi - 110 068

PROVISIONAL CERTIFICATE

This is to certify that

AARTI

(Enrolment No.

184664719

) has successfully completed the

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMIN.)

in the examination held in

JUNE 2021

The grade card/statement of marks

indicating details of grades/marks has already been issued to the student.

Date :

24/09/2021

(Valid till the original is issued at the next Convocation)

Registrar (SED)

सं. IG35-26835
No.

अनुक्रमांक 184664719
Enrolment No.

इन्दिरा गांधी राष्ट्रीय मुक्त विश्वविद्यालय
INDIRA GANDHI NATIONAL OPEN UNIVERSITY

प्रमाणित किया जाता है कि *Harti*
This is to certify that

को इन्ग्लैंड तथा भारत सरकार के पर्यटन मंत्रालय के
having passed the courses of study prescribed by IGNOU

अधीनस्थ राष्ट्रीय होटल प्रबंधन एचम् केटरिंग तकनीकी
and National Council for Hotel Management & Catering

परिषद द्वारा निर्धारित पाठ्यक्रमों को पूरा करने एवं
Technology under Min of Tourism, Govt of India and passed

June 2021 की परीक्षा उत्तीर्ण करने पर
examination is hereby awarded the Degree of

Bachelor of Science (Hospitality and Hotel Administration)

की उपाधि प्रदान की जाती है।



कुलसचिव
Registrar





कुलपति
Vice Chancellor

नई दिल्ली / New Delhi

दिनांक / Dated August 16, 2021

Ref.No.

Date. 01/04/2022...

Date: 1st April, 2022

Offer of Employment

Dear Ms. Aarti,

Congratulations!

We are pleased to offer employment with Good Find (Franchisee for Burger Singh), for the position of **Shift Manager** subsequent to your job application and interviews you had with us.

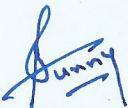
Your Cost to the Company (hereinafter referred to as "Good Find") will be **Rs. 12000/- per month or (Rs. Twelve Thousand per month only)**.

As per the discussion, your starting date will be **12th April, 2022**.

This offer is provisional to the verification of details furnished by you during the discussions and interviews held so far. If any of these details are found to be incorrect or falsified at any point of time during your employment, this offer letter, and/or subsequent employment status stands cancelled with immediate effect.

Please return a soft copy of the letter, duly signed as a token of your acceptance of your offer. Please note that this offer is valid till the date of your joining only after which it lapses automatically.

For Good Find


(Sunny Wadhwa)


(Gaurav Batra)

Authorized Signatory

CERTIFICATE OF COMPLETION

VIVANTA

SURAJKUND NCR

This certificate is proudly presented to

AARTI

from INSTITUTE OF HOTEL MANAGEMENT - PANIPAT

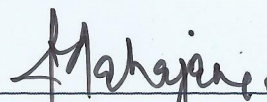
in recognition of successfully completing the Industrial Exposure Training

at VIVANTA SURAJKUND Hotel.

The duration of this training was from 1st JULY 2019 to 25th OCTOBER 2019



GENERAL MANAGER



L & D MANAGER



IHCL

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY

(An Autonomous body under Ministry of Tourism, Govt. of India)

A-34, Sector-62, Noida- 201 309

B.Sc. IN HOSPITALITY AND HOTEL ADMINISTRATION
(In collaboration with IGNOU, New Delhi)
Statement of Marks of NCHM Component - SEMESTER-6

BATCH : 2018 - 2021

ROLL NO. 1841218002

NAME : AARTI

| SUBJECT | (Marks) | MAX | PASS | OBTAINED | REMARKS |
|--|---------|-------------|------|------------|---------|
| 1. ADVANCE FOOD PRODUCTION OPERATIONS - II | | | | | |
| THEORY | | 100 | 40 | 80 | |
| PRACTICAL | | 100 | 50 | 81 | |
| 2. ADVANCE FOOD & BEVERAGE OPERATIONS - II | | | | | |
| THEORY | | 100 | 40 | 85 | |
| PRACTICAL | | 100 | 50 | 82 | |
| 3. FRONT OFFICE MANAGEMENT-II | | | | | |
| THEORY | | 100 | 40 | 83 | |
| PRACTICAL | | 100 | 50 | 85 | |
| 4. ACCOMMODATION MANAGEMENT-II | | | | | |
| THEORY | | 100 | 40 | 74 | |
| PRACTICAL | | 100 | 50 | 74 | |
| 5. FOOD & BEVERAGE MANAGEMENT | | 100 | 40 | 68 | |
| 6. FACILITY PLANNING | | 100 | 40 | 71 | |
| 7. RESEARCH PROJECT | | 100 | 50 | 78 | |
| TOTAL MARKS | | 1100 | | 861 | |

| | | | | |
|----------------|---------------|-------|------|------|
| SEMESTER-1 | TOTAL MARKS : | 759 / | 1150 | PASS |
| SEMESTER-2 | TOTAL MARKS : | 678 / | 1050 | PASS |
| SEMESTER-3 & 4 | TOTAL MARKS : | 855 / | 1250 | PASS |
| SEMESTER-5 | TOTAL MARKS : | 745 / | 950 | PASS |
| SEMESTER-6 | TOTAL MARKS : | 861 / | 1100 | PASS |

DATED : AUGUST 2021
OVERALL RESULT : PASS

Rationalization as per IGNOU Exam Scheme in Annual Mode

| | | | |
|-------------|----------------------|----------|-----------|
| FIRST YEAR | - (SEM1 + SEM2)/2200 | * 1300 = | 849 /1300 |
| SECOND YEAR | - (SEM3 + SEM4) | = | 855 /1250 |
| THIRD YEAR | - (SEM5 + SEM6)/2050 | * 1200 = | 940 /1200 |

Akhlesh

श्री. डी. पी. कक्ष
E. D. P. Cell

[Signature]

द्वारा सत्यापित
Verified By

[Signature]

निदेशक (अध्ययन)
Director (Studies)

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY

(An Autonomous body under Ministry of Tourism, Govt. of India)

A-34, Sector-62, Noida- 201 309

B.Sc. IN HOSPITALITY AND HOTEL ADMINISTRATION
(In collaboration with IGNDU, New Delhi)
Statement of Marks of NCHM Component - FIRST SEMESTER

YEAR : 2018-19

ROLL NO. 1841218002

NAME : AARTI

| SUBJECT | (Marks) | MAX | PASS | OBTAINED | REMARKS |
|--|-----------|-------------|------|------------|---------|
| 1. FOUNDATION COURSE IN FOOD PRODUCTION-I | | | | | |
| BHM111 | THEORY | 100 | 40 | 55 | |
| | PRACTICAL | 100 | 50 | 69 | |
| 2. FOUNDATION COURSE IN FOOD & BEVERAGE SERVICE-I | | | | | |
| BHM112 | THEORY | 100 | 40 | 63 | |
| | PRACTICAL | 100 | 50 | 82 | |
| 3. FOUNDATION COURSE IN FRONT OFFICE-I | | | | | |
| BHM113 | THEORY | 100 | 40 | 62 | |
| | PRACTICAL | 100 | 50 | 77 | |
| 4. FOUNDATION COURSE IN ACCOMMODATION OPERATIONS-I | | | | | |
| BHM114 | THEORY | 100 | 40 | 47 | |
| | PRACTICAL | 100 | 50 | 70 | |
| 5. APPLICATION OF COMPUTERS | | | | | |
| BHM105 | THEORY | 50 | 20 | 31 | |
| | PRACTICAL | 100 | 50 | 85 | |
| 6. HOTEL ENGINEERING | | | | | |
| BHM106 | THEORY | 100 | 40 | 55 | |
| 7. NUTRITION | | | | | |
| BHM116 | THEORY | 100 | 40 | 63 | |
| TOTAL MARKS | | 1150 | | 759 | |

OVERALL RESULT : PASS

DATED : JUNE 2020

Akhlesh

ई. डी. पी. कक्ष
E. D. P. Cell

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[Signature]

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Director (Studies)

**NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND
CATERING TECHNOLOGY**

(An Autonomous body under Ministry of Tourism, Govt. of India)

A-34, Sector-62, Noida- 201 309

B.Sc. IN HOSPITALITY AND HOTEL ADMINISTRATION
(In collaboration with IGNDU, New Delhi)
Statement of Marks of NCHM Component - SECOND SEMESTER

YEAR : 2018-19

NAME : AARTI

ROLL NO. 1841218002

| SUBJECT | (Marks) | MAX | PASS | OBTAINED | REMARKS |
|--|---------------------|-------------|----------|------------|---------|
| 1. FOUNDATION COURSE IN FOOD PRODUCTION-II BHM151 | THEORY PRACTICAL | 100 100 | 40 50 | 59 68 | |
| 2. FOUNDATION COURSE IN FOOD & BEVERAGE SERVICE-II BHM152 | THEORY PRACTICAL | 100 100 | 40 50 | 67 73 | |
| 3. FOUNDATION COURSE IN FRONT OFFICE-II BHM153 | THEORY PRACTICAL | 100 100 | 40 50 | 61 84 | |
| 4. FOUNDATION COURSE IN ACCOMMODATION OPERATIONS-II BHM154 | THEORY PRACTICAL | 100 100 | 40 50 | 52 75 | |
| 5. PRINCIPLES OF FOOD SCIENCE BHM117 | THEORY | 100 | 40 | 50 | |
| 6. ACCOUNTANCY BHM108 | THEORY | 100 | 40 | 56 | |
| 7. COMMUNICATION BHM109 | THEORY | 50 | 20 | 33 | |
| TOTAL MARKS | | 1050 | | 678 | |

OVERALL RESULT : PASS

DATED : JUNE 2020

Akshesh
इ. डी. पी. कक्ष
E. D. P. Cell

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Director (Studies)

**NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND
CATERING TECHNOLOGY**

(An Autonomous body under Ministry of Tourism, Govt. of India)

A-34, Sector-62, Noida- 201 309

B.Sc. IN HOSPITALITY AND HOTEL ADMINISTRATION

(In collaboration with IGNOU, New Delhi)

Statement of Marks of NCHM Component - SECOND YEAR (SEM III - SEM IV)

YEAR : 2019-20

NAME : AARTI

ROLL NO . 1841218002

| SUBJECT | | MARKS | | | REMARKS |
|------------------------------|-----------|-------|------|----------|---------|
| | | MAX | PASS | OBTAINED | |
| 1.FOOD PRODUCTION OPERATIONS | THEORY | 100 | 40 | 49 | |
| | PRACTICAL | 100 | 50 | 70 | |
| 2.FOOD & BEVERAGE OPERATIONS | THEORY | 100 | 40 | 70 | |
| | PRACTICAL | 100 | 50 | 68 | |
| 3.ACCOMMODATION OPERATIONS | THEORY | 100 | 40 | 67 | |
| | PRACTICAL | 100 | 50 | 69 | |
| 4.FRONT OFFICE OPERATIONS | THEORY | 100 | 40 | 62 | |
| | PRACTICAL | 100 | 50 | 69 | |
| 5.HOTEL ACCOUNTANCY | THEORY | 100 | 40 | 65 | |
| 6.FOOD & BEVERAGE CONTROLS | THEORY | 100 | 40 | 71 | |
| 7.FOOD SAFETY AND QUALITY | THEORY | 50 | 20 | 33 | |
| 8.INDUSTRIAL TRAINING | | 200 | 100 | 162 | |
| TOTAL MARKS | | 1250 | | 855 | |

OVERALL RESULT : PASS

DATED : JANUARY 2021

Akhil

ई. डी. पी. कक्ष
E. D. P. Cell

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द्वारा सत्यापित
Verified By

Prima

निदेशक (अध्ययन)
Director (Studies)

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY

(An Autonomous body under Ministry of Tourism, Govt. of India)

A-34, Sector-62, Noida- 201 309

B.Sc. IN HOSPITALITY AND HOTEL ADMINISTRATION
(In collaboration with IGNOU, New Delhi)
Statement of Marks of NCHM Component - SEMESTER-5

YEAR : 2020-21

NAME : AARTI

ROLL NO. 1841218002

| SUBJECT | (Marks) | MAX | PASS | OBTAINED | REMARKS |
|---|---------|-----|------|----------|---------|
| 1. ADVANCE FOOD PRODUCTION OPERATIONS - I | | | | | |
| THEORY | | 100 | 40 | 75 | |
| PRACTICAL | | 100 | 50 | 72 | |
| 2. ADVANCE FOOD & BEVERAGE OPERATIONS - I | | | | | |
| THEORY | | 100 | 40 | 79 | |
| PRACTICAL | | 100 | 50 | 70 | |
| 3. FRONT OFFICE MANAGEMENT-I | | | | | |
| THEORY | | 100 | 40 | 85 | |
| PRACTICAL | | 100 | 50 | 84 | |
| 4. ACCOMMODATION MANAGEMENT-I | | | | | |
| THEORY | | 100 | 40 | 91 | |
| PRACTICAL | | 100 | 50 | 74 | |
| 5. FINANCIAL MANAGEMENT | | 100 | 40 | 81 | |
| 6. STRATEGIC MANAGEMENT | | 50 | 20 | 34 | |
| TOTAL MARKS | | 950 | | 745 | |

RESULT : PASS

DATED : AUGUST 2021

Akhil

ई. डी. पी. कक्ष
E. D. P. Cell

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द्वारा सत्यापित
Verified By

Prima

निदेशक (अध्ययन)
Director (Studies)



इन्दिरा गाँधी राष्ट्रीय मुक्त विश्वविद्यालय
INDIRA GANDHI NATIONAL OPEN UNIVERSITY
STUDENT EVALUATION DIVISION

MAIDAN GARHI, NEW DELHI - 110068

IN COLLABORATION WITH

**NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND
 CATERING TECHNOLOGY
 NEW DELHI-110012**

Bachelor of Science (Hospitality and Hotel Administration)

STATEMENT OF MARKS

CERTIFICATE NO. : D 12163

INSTITUTE CODE:
 BHM 184664719
 AARTI
 H. NO. 532 / 3 NEAR BUS
 STAND SEEDIAMARKET
 SONIPAT
 - 000000

DATE : 24/09/2021

TERM-END EXAM. : JUNE 2021

MARKS OF IGNOU COURSES :

| COURSE CODE | CONTINUOUS ASSESSMENT SCORE | | | ACE | Term-End Examination | Weightage | | MAXIMUM MARKS | COURSE MARKS | COURSE STATUS |
|------------------|-----------------------------|----|----|-----|----------------------|-----------|-----|---------------|--------------|---------------|
| | 1 | 2 | 3 | ACE | TEE | ACE | TEE | | | |
| | | | | | | 30% | 70% | | | |
| TS-1 | 88 | 88 | 88 | 88 | 87 | 26 | 61 | 100 | 87 | SC |
| TS-3 | 85 | 85 | 85 | 85 | 56 | 26 | 39 | 100 | 65 | SC |
| TS-6 | 85 | 85 | 85 | 85 | 66 | 26 | 46 | 100 | 72 | SC |
| TS-7 | 76 | 76 | 76 | 76 | 74 | 23 | 52 | 100 | 75 | SC |
| EEG-3 | 74 | 74 | 74 | 74 | 56 | 22 | 39 | 100 | 61 | SC |
| TOTAL (A) | | | | | | | | 500 | 360 | |

MARKS OF NCHMCT COMPONENTS :

| | MAXIMUM MARKS | MARKS OBTAINED | STATUS |
|--------------------|---------------|----------------|-----------|
| FIRST YEAR | 1300 | 849 | CT |
| SECOND YEAR | 1250 | 855 | CT |
| THIRD YEAR | 1200 | 840 | CT |
| TOTAL (B) | 3750 | 2644 | SC |

GRAND TOTAL [IGNOU (A) + NCHMCT (B)] : 3004/4250

RESULT : Division FIRST Overall Percentage of Marks 71.00

ACE Average Continuous Evaluation
 TEE Term End Examination
 SC Successfully Completed
 NC Not Completed

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMIN.)
 SUCCESSFULLY COMPLETED**

For Details, See Overleaf
 CT - Credit Transfer from NCHMCT Roll No. 1841218002

REGISTRAR (SED)

EVALUATION METHODOLOGY

This programme of IGNOU has been launched in collaboration with National Council for Hotel Management and Catering Technology (NCHMCT) (under the Ministry of Tourism, Govt. of India).

Year wise marks obtained by the student for the exams conducted by the NCHMCT, which is duly recognised by IGNOU, are provided in the statement of marks. The year wise detailed mark sheet of courses cleared by the student from the NCHMCT is issued separately by the NCHMCT and here only yearly marks have been incorporated for First, Second and Third Year.

For the computation of result of courses evaluated by IGNOU, 70% weightage is assigned to the term end examination and 30% weightage to continuous internal assessment. Under continuous internal assessment, the students are asked to submit three assignments and the score of two best assignments is taken into account. The student has to score 40% for TS-1, TS-3, TS-6 and TS-7 in both, the continuous assessment as well as in TEE and 35% in both for EEG-3. However, the overall aggregate for passing the degree is 45% This aggregate includes both, the marks secured every year in NCFIMCT exams and in IGNOU courses. Based on the percentage of marks, the division is awarded as per the range mentioned below:

| <u>Percentage of Marks</u> | <u>Division</u> |
|-------------------------------|-----------------|
| 60% and above | Ist Division |
| 50% or more but less than 60% | IInd Division |
| 45% or more but less than 50% | IIIRD Division |
| Less than 45% | Unsuccessful |

The titles of the course codes related to NCHMCT mentioned in the statement of marks issued by NCHMCT are as follows :

| <u>1st Year (Old Scheme)</u> | | <u>2nd Year (Old Scheme)</u> | | <u>3rd Year (Old Scheme)</u> | |
|------------------------------|---|------------------------------|--|------------------------------|------------------------------------|
| Course Code | Title | Course Code | Title | Course Code | Title |
| BHM101 | Foundation Course in Food Production | BHM201 | Food Production Operations | BHM301 | Advance Food Production Operations |
| BHM102 | Foundation Course in Food Beverage Service | BHM202 | Food & Beverage Operations | BHM302 | Advance Food & Beverage Operations |
| BHM103 | Foundation Course in Front Office | BHM203 | Front Office Operations | BHM303 | Front Office Management |
| BHM104 | Foundation Course in Accommodation Operations | BHM204 | Accommodation Operations | BHM304 | Accommodation Management |
| BHM105 | Applications of Computers | BHM205 | Food & Beverage Controls | BHM305 | Food & Beverage Management |
| BHM106 | Hotel Engineering | BHM206 | Hotel Accountancy | BHM306 | Facility Planning |
| BHM107 | Nutrition and Principles of Food Science | BHM207 | Food Safety and Quality Research Methodology | BHM307 | Financial Management |
| BHM108 | Accountancy | | | BHM308 | Strategic Management |
| BHM109 | Communication | | | BHM309 | Research Project |

The titles of the course codes related to IGNOU mentioned in the statement of marks are as follows : -

| <u>Course Code</u> | <u>Course Title</u> |
|--------------------|---------------------------------|
| TS-1 | Foundation Course in Tourism |
| TS-3 | Management in Tourism |
| TS-6 | Tourism Marketing |
| TS-7 | Human Resource Development |
| EEG-3 | Communication Skills in English |